

# **Enquiry letter- Claremont**

Thank you for your enquiry.

Located at 104 Queen Victoria Road, this is an indoor, heated 7x4m oval pool. We are accredited and registered with Swimming South Africa. Our instructors have excellent training and experience.

## **OFFERINGS AND PRICINGS**

- **Mom and tot-** 15 min individual water familiarisation for 6-18 months: R110 per lesson
- **Learn to swim-** 15 min One-on-one lessons for children from 1-18 years: R110 per lesson (R220 for 30 mins)
- **Adults Learn to swim-** 30 min one-on one lesson for adults 18 years and older: R165 per lesson
- **Stroke correction-** available for children and adults of all ages. Pricing as per the learn to swim lessons.
- Tethered swimming and family swimming available- please enquire further.
- Nanny lessons available- please enquire further

## **PAYMENT TERMS**

- Invoices will be sent out prior to the start of lessons each term.
- Fees are payable up front in full before the start of each term.
- If you have a problem paying the full amount once off, an alternative can be arranged - please contact the office if this is the case.
- Please note that you book for a weekly slot, and therefore, you will be charged for this slot EVERY week of the term according to your booking.
- You do not pay for public holidays and school holidays, and therefore term fee totals will vary.
- If you sign up in the middle of the term, you will be invoiced pro rata for the remainder of the term
- If a pupil misses a lesson for any reason, they forfeit that lesson. We are unable to do make up lessons or refund the fees.
- A once off registration fee of R150 is payable per pupil upon signing up.
- Upon termination of lessons, any credits owing to you will be refunded.

## **GETTING STARTED**

Once you have booked your lesson day and time, you will receive a confirmation email which contains all details and requirements.

Please ensure that all requested information, documents and POP are submitted to the office prior to attending your first lesson.

The swimmer will need a swimming costume, a compulsory swim cap (available for R100) and a towel. If the pupil is not potty trained, a swimming nappy is essential.

## **PARKING**

We have 3 dedicated, marked Headstart bays in front of the building. There is also on-street parking on Selous or Belvedere Roads – a short walk from our gate.

## **TERM DATES & HOLIDAYS**

Lessons run in accordance with the WCED school terms.

We are closed on public holidays

We offer additional progress boosting holiday clinics during the school holidays

Please let us know if you have any more questions – And, if you are interested, let me know what your available times are and the age of your child and we will see if we can find a time that is convenient to you.